BEFORE

THE PUBLIC SERVICE COMMISSION

OF SOUTH CAROLINA

DOCKET NO. 2020-238-TT

Application of Budget Movers Budget Movers of Augusta, Inc. for a Class E (Household Goods) Certificate of Public Convenience and Necessity for Operation of Motor Vehicle Carrier PREFILED DIRECT
TESTIMONY
OF
JIM FURLONG

- 1 Q. Please state your name, employer, and business address.
- 2 A. My name is Jim Furlong I am the President of Budget Movers, Budget Movers of
- 3 Augusta, Inc. ("Budget Movers") located at 4001 McDaniel Road, Augusta, Georgia (30909).
- 4 Q. What is the purpose of your testimony?
- 5 A. I am testifying in support of Budget Movers' Application for a Class E Certificate of
- 6 Public Convenience and Necessity with statewide authority.
- 7 Q. Is Budget Movers organized to transact business in the State of South Carolina?
- 8 A. Yes, Budget Movers is a Georgia Corporation established on October 25, 2011. A copy
- 9 of a certificate of good standing and a certificate of authority to transact business in South
- 10 Carolina was filed with Budget Movers' application. The company remains in good standing.
- 11 Q. Please tell the Commission about your education and work history?
- 12 A. I have worked in the moving business since 1990. I worked in my father's business,
- 13 Anthony's Moving & Storage, in Martinez, Georgia. In 2001, I started Mr. Third Party, a
- 14 company that provides special services, such as crating and packing of delicate of valuable goods
- to moving companies. I have owned and operated Budget Movers in Georgia since 2011.

- 1 Q. Please describe Budget Movers' operations in Augusta.
- 2 A. Budget Movers provides all moving services for commercial, private, and corporate
- 3 shippers of their household goods or office furniture to include but not limited to, packing,
- 4 unpacking and physical labor. Budget Movers is also licensed to provide interstate moving
- 5 services by the Federal Motor Carrier Safety Administration.
- 6 Q. Please describe the services Budget Movers would like to provide in South Carolina.
- 7 A. Budget Movers will provide all services associated with household goods moving such as
- 8 packing, unpacking, and physical labor. We recently leased an office at 2822B Commerce Drive,
- 9 in Columbia, for our operations in the state.
- 10 Q. How many employees does Budget Movers have?
- 11 A. Budget Movers has 9 employees. We plan to hire one or two people to run our Columbia
- office, and additional moving personnel as needed.
- 13 Q. Does Budget Movers perform background checks when hiring employees?
- 14 A. Yes, Budget Movers performs criminal background checks and drug tests all employees.
- 15 Q. Does Budget Movers have workers' compensation insurance for its employees?
- 16 A. Yes.
- 17 Q. How do you train your employees?
- 18 A. Budget Movers has bi-weekly seminars with training classes. We also have training
- videos and an on-site trainer that daily checks and observes the moving jobs and corrects any
- 20 issues she sees.
- 21 Q. Does Budget Movers own or lease any vehicles?
- 22 A. Yes, Budget Movers owns Budget owns 8 moving trucks and an SUV
- 23 O. Does Budget Movers plan to acquire other vehicles?

- 1 A. Yes, Budget Movers will acquire additional vehicles as needed.
- 2 Q. Is Budget Movers insured?
- 3 A. Yes. We have \$750,000 in liability insurance, and \$100,000 in cargo insurance.
- 4 Q. Has Budget Movers submitted a tariff?
- 5 A. Budget Movers' tariff is attached as Exhibit A.
- 6 Q. How will you quote the cost of a move to a customer?
- 7 A. Budget Movers will only provide an estimated cost of a move, not a fixed price. Our
- 8 quotes are based upon square footage, moving experience and what clients convey they need
- 9 moved. On-site estimates will be performed if deemed necessary.
- 10 Q. Does Budget Movers have a Bill of Lading?
- 11 A. Yes, I have attached a Bill of Lading form to my testimony as Exhibit B.
- 12 Q. Will Budget Movers provide a Bill of Lading for each move it conducts?
- 13 A. Yes.
- 14 Q. Why do you believe there is a need for Budget Movers' services in South Carolina?
- 15 A. As the housing market rebounds from the recession, more people need to the services of
- 16 good moving companies. According to the Federal Reserve, the state's unemployment rate is 5.1%
- and real personal income as increased 9.13% this year See South Carolina Snapshot, November
- 18 2020. Federal Reserve Bank of Richmond. The United States Census Bureau estimates South
- 19 Carolina grew by 9.9% to over 5 million people between April 1, 2010 and July 1, 2018. These
- 20 numbers suggest that demand for qualified movers will be strong. See U.S. Census Bureau Quick
- Facts, South Carolina, www.census.gov/quickfacts/sc.

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https://www.richmondfed.org/~/media/richmondfedorg/research/regional_economy/reports/snapshot/pdf/snapshot sc.pdf

- 1 Q. How will Budget Movers reach its customers in South Carolina?
- 2 A. We market Budget Movers with advertising on Google, word of mouth, passing out pens
- and business cards at apartment complex and self-storage units. Our website is maintained by an
- 4 outside IT company. We also get leads on Thumbtack, Home Advisor, and Yelp. We also have a
- 5 page on Facebook.
- 6 Q. Is Budget Movers financially able to provide service to the public?
- 7 A. Yes. As shown on our application, Budget Movers is financially viable.
- 8 Q. Are there any outstanding court orders or judgments against Budget Movers or
- 9 you, personally?
- 10 **A.** No.
- 11 Q. Are you aware of any complaints filed against Budget Movers or you with the Better
- Business Bureau, the Chamber of Commerce, or any state or municipal court or agency?
- 13 **A.** No.
- 14 Q. Have you ever been convicted of a crime?
- 15 **A**. No.
- 16 Q. Are you familiar with, and do you agree to comply with, the statutes and regulations
- 17 that govern the operation of intrastate household goods movers in South Carolina?
- 18 A. Yes, and Budget Movers will comply with them.
- 19 Q. Have you published a notice of Budget Movers' application?
- 20 A. Yes. A notice of Budget Movers' application was published in the *Post and Courier*
- 21 newspaper on October 14, 2020 and an affidavit of publication has been filed with the
- 22 Commission.

- 1 Q. What is Budget Movers' plan for its business in South Carolina for the next five
- 2 years?
- 3 A. Budget Movers will provide quality service to our shippers to build up our clientele. We
- 4 will consider opening offices in the Greenville and/or Charleston areas.
- 5 Q. Does this conclude your testimony?
- 6 A. Yes.

EXHIBIT A

REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO

CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN

THE STATE OF SOUTH CAROLINA

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Applicability of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by Budget Movers of Augusta, Inc. ("Budget Movers of Augusta"). These services are furnished between points and places in all South Carolina counties.

SECTION 1

1.0 Transportation Charges

Transportation Charges include the hourly rates and travel rates as listed below.

1.1 Hourly Rates and Charges

Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out below. Drive time will be assessed according section 1.2. The clock starts at the appropriate hourly rate when movers leave the office and will be stopped upon the estimated return time to the office. The estimated return travel time will be determined by using Google Maps or Mapquest, or a similar program.

Number of Movers	Hourly Charge				
Two Movers and a Truck	\$105.00				
Three Movers and a	\$145.00				
Truck					
Each Additional Mover	\$35.00				

Additional trucks will be billed at rates set forth above.

1.2 Minimum Hourly Charges:

Budget Movers of Augusta. will have the following minimum charge per move.

Monday- Saturday	Two-Hour Minimum Charge
Sunday	Four-Hour Minimum Charge
Recognized Federal Holidays	Four- Hour Minimum Charge

Date Proposed: 12/4/2020

After the minimum hourly charge, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel after 7:00 a.m. on the day of their move, Budget Movers of Augusta will charge the applicable minimum. Customers are not charged an additional fee for overtime labor.

SECTION 2

2.0 Additional Services

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

2.1 Bulky Article Charges (per item)

Gun Safe (up to 500 lbs.)				
	(501-1000 lbs.)	\$400		
	(1001-1500 lbs.)	\$900		
	(over 1500-2500 lbs.)	\$2000		
Pool table	3-piece slate	\$175		
	1-piece slate	\$350		
1-piece slate Hot tubs/spas (no stairs) Each add 'l step add				
Each a	\$100			
Golf cart/Riding Lawnmower				
Spinet/Console Piano				
Upright Piano		\$150		
Baby Grand/	\$200			

Date Proposed: 12/4/2020

2.2 Elevator or Stair Carry

Budget Movers of Augusta does not charge an additional fee for elevator or stair carry, except as specified in Section 2.1 above.

2.3 Excessive Distance or Long Carry Charges

Budget Movers of Augusta does not charge an additional fee for carrying articles an excessive distance to or from the motor vehicle.

2.4 Pick Up and Delivery

Budget Movers of Augusta does not charge an additional fee for making additional pickups or deliveries after the initial stop.

2.5 Packing and Unpacking

- **2.5.1** Budget Movers of Augusta does not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1; plus, the price of packing materials as listed on Appendix A.
- 2.5.2 Budget Movers of Augusta is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. Budget Movers of Augusta reserves the right to decline any moves consisting of extremely large or fragile items.

2.6 Piano Charge

Budget Movers of Augusta charges an additional fee for moving pianos as specified in Section 2.1. Budget Movers of Augusta will not move pianos up or down more than 5 steps.

2.7 Articles, Special Servicing

The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers televisions, or the assembly of bunk beds, baby cribs, pool tables, pianos and similar articles.

such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

2.8 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting time or delays which are not the fault of Budget Movers of Augusta.

2.9 Fair Weather Policy

Budget Movers of Augusta reserves the right to operate in fair weather conditions. Rain and other hazards are reasons for Budget Movers of Augusta to postpone your move. If a customer chooses to have us work in hazardous conditions, we will not be liable for wind or water damage, or any other damage that is a result of the weather.

2.10 Right to decline to Move Items

Budget Movers of Augusta reserves the right to decline, at its sole discretion, to move particular items because of their bulk or fragile nature. No slate pool table swill be moved unless they are fully disassembled prior to arrival.

2.11 Overnight hold/storage

Budget Movers of Augusta can hold a shipment in our truck(s) overnight at a rate of \$75 per truck, per night. The clock will restart on the agreed upon delivery date beginning at start of delivery. If the customer is not available to accept delivery at this time, customer will be charged waiting time as outlined in Section 2.8.

SECTION 3

3.0 Rules and Regulations

3.1 Claims

- **3.1.1** All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading.
- **3.1.2** Claimant must notify carrier of all claims for concealed damage within 30 days of the move. Budget Movers of Augusta must be given reasonable opportunity to inspect damaged items.

Date Proposed: 12/4/2020

3.1.3 Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, Budget Movers of Augusta reserves the right to repair the damage(s) in question. If we determine that damages cannot be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify Budget Movers of Augusta immediately. Budget Movers of Augusta will complete a Damage Report before leaving your site. If you discover damage after the move, call the office within 30 days of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a Release of Liability acknowledging this.

3.2 Computing Charges

Budget Movers of Augusta rates are computed by multiplying the applicable hourly rate by the time and adding the appropriate travel charge as provided in Section 1.

3.3 Governing Publications

Budget Movers of Augusta rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

3.4 Valuation

Standard. Budget Movers of Augusta's. maximum liability shall be \$0.60 per pound for the actual weight of any lost or damaged article or articles. A claim for any article that may be lost, destroyed or damaged while in custody of Budge Movers of Augusta will be settled based on the value of the item or damage up to a maximum of the weight of the article times \$.60 per pound.. This value is often less than the actual value of your article(s).

3.5 Items of Particular Value

Budget Movers of Augusta does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. Budget

Movers of Augusta will not accept responsibility for safe delivery of such articles if they come into Budget Movers of Augusta possession with or without Budget Movers of Augusta knowledge.

3.6 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of Budget Movers of Augusta Bill of Lading. The terms and conditions of the Bill of Lading attached hereto, are hereby incorporated by reference.

3.7 Delays

Budget Movers of Augusta shall not be liable for any delays in transporting household goods resulting from an Act of God or fault or neglect of any unforeseen entities.

SECTION 4

4.0 Promotions

Budget Movers of Augusta shall apply the following promotions, in a uniform and nondiscriminatory fashion:

4.1 Military/Senior Citizens

A promotional discount of 10% will be applied on the total cost of the bill for moving, packing, unpacking, extra charges, and travel will be applied for active duty military personnel, disabled veterans, repeat customers, or senior citizens (age 55 or over) who provide proof of their status.

APPENDIX A

PRICING FOR PACKING MATERIALS:					
Small box	\$3.00				
Medium box	\$4.00				
Large box	\$5.00				
Wardrobe Box with Bar	\$12.00				
Laydown Wardrobe	\$5.00				
Packing Paper, 25 lbs.	\$25.00				
Tape	\$2.00 per roll				
Paper Pads	\$2.00 per pad				
Dishpack	\$10.00				

EXHIBIT B

MILBURN PRINTING • 800-999-6690 • www.milburnprinting.com

COMBINED UNIFORM HOUSEHOLD GOODS BILL OF LADING AND FREIGHT BILL

TO BE USED ON HOURLY RATED SHIPMENTS ONLY.

BUDGET MOVERS OF AUGUSTA, INC.

4001 A MCDANIEL ROAD ALIGUSTA GA 30909

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CONTRACT TERMS AND CONDITIONS

- Sec. 1. (a) The carrier or party in possession of any of the property herein described ("the Property") shall be liable as at common law for any loss thereof or damage thereto, except as provided herein and in the terms of the carrier's tariff.
- (b) No carrier or party in possession of all or any of the Property shall be liable for any loss thereof or damage thereto or delay caused by the act of God, the public enemy, the acts of public authority, quarantine, riots, strikes, perils of navigation the act or default of the shipper or owner, the nature, or defect, of the Property. Except in case of negligence of the carrier or party in possession of all or any of the Property shall be liable for the loss or damage thereto or responsible for its condition, operation, or functioning, whether or not such Property or any part of it is packed, unpacked, or packed and unpacked by the shipper or its agent or its agent. Except in case of negligence of the carrier or party in possession of all or any of the Property shall be liable for damage to or loss of contents of pieces of furniture, crates, bundles, cartons, boxes, barrels or other containers unless such contents are open for the carrier's inspection and then only for such articles as are specifically listed by the shipper and receipted for by the carrier or its agent.
- (c) Except in case of negligence of the carrier or party in possession, the carrier or party in possession of any of the Property shall not be liable for delay caused by highway obstruction, or faulty or impassable highway, or lack of capacity of any highway, bridge, or ferry, or caused by breakdown or mechanical defect of vehicles or equipment.
- (d) Except in case of negligence of the carrier or party in possession, the carrier or party in possession shall not be liable for loss, damage, or delay occurring while the Property is stopped and held or stored in transit upon request of the shipper, owner, or party entitled to make such request, whether such request was made before or after the carrier comes into possession of the Property.
- (e) In case of quarantine, the Property may be discharged at the risk and expense of the owners into quarantine depot or elsewhere, as required by quarantine regulations, or authorities, and in such case, carrier's responsibility shall cease when the Property is so discharged, or Property may be returned by carrier at owner's expense to shipping point earning charges both ways. Quarantine expenses of whatever nature or kind upon or in respect to Property shall be borne by the owners at the Property or be a lien thereon. The carrier shall not be liable for loss or damage occasioned by furnigation or disinfection or other acts done or required by quarantine regulations or authorities even though the same may have been done by carrier's officers, agents, or employees, nor for detention, oso, or damage of any kind occasioned by quarantine or the enforcement thereof. No carrier shall be liable, except in case of negligence, for any mistake or inaccuracy in any information furnished by the carrier, its agents, or officers, as to quarantine laws or regulations. The shipper shall hold the carriers harmless from any expense they may incur or damages they may have to pay, by reason of the introduction of the Property covered by this contrast into any place against the quarantine laws or regulations in effect at such place.
- Sec. 2. (a) No carrier is bound to transport said Property by any particular schedule, vehicle, train, or vessel or otherwise than with reasonable dispatch. Every carrier shall have the right in case of physical necessity to forward said Property by any carrier or route between the point of shipment and the point of destination. In all cases not prohibited by law, where a value lower than actual value has been represented in writing by the shipper or has been agreed upon in writing as the released value of the Property as determined by the classification or tariffs upon which the rate is based, such lower value shall be the maximum amount to be recovered, whether or not such loss or damage occurs from negligence.
- (b) As a condition precedent to recovery, claims must be filed in writing with the receiving or delivering carrier, or carrier issuing this bill of lading, or carrier in possession of the Property when the loss, damage, injury or delay occurred within 30 days after delivery of the Property (or in case of export traffic, within nine months after delivery at port of export) or, in case of failure to make delivery, then within nine months after a reasonable time for delivery has elapsed; and suits shall be instituted against any carrier only within two years and one day from the day when notice in writing is given by the carrier to the claimant that the carrier has disallowed the claim or any part or parts thereof specified in the notice. Where claims are not filed or suits are not instituted thereon under the foregoing provisions, no carrier hereunder shall be liable and such claims will not be paid.
- (c) Any carrier or party liable because of loss or damage to any of the Property shall have the full benefit of any insurance that may have been effected upon or on account of said Property so far as this shall not avoid the policies or contracts of insurance; provided that the carrier reimburse the claimant for the premium paid thereon.
- Sec. 3. Unless such service is required as the result of carrier's negligence, all Property shall be subject to necessary cooperage, packing and repacking at owner's cost.
- Sec. 4. (a) Property not received by the party entitled to receive it within the free time (if any) allowed by tariffs lawfully on file (such free time to be computed as therein provided) after notice of the arrival of the Property at destination or at the port of export (if intended for export) has been duly sent or given, and after placement of the Property for delivery at destination, or at the time tender of delivery of the Property to the party entitled to receive it or at the address given for delivery has been made, may be kept in vehicle, warehouse, or place of business of the carrier, subject to the tariff charge for storage and to carrier's responsibility as warehouseman, only, or at the option of the carrier, may be removed to and stored in a warehouse at the point of delivery or at other available points, at the cost of the owner, and there held without liability on the part of the carrier, and subject to a lien for all transportation and other lawful charges, including a reasonable charge for storage. If the consignee cannot be found at the address given for delivery, then in that event, notice of placing such goods in warehouse shall be left at the address given for delivery and mailed to any other address given on the bill of lading for notification, showing the warehouse in which such Property has been placed, subject to this paragraph.
- (b) Where nonperishable Property transported to destination hereunder is refused by consignee or the party entitled to receive it upon tender of delivery, or the consignee or party entitled to receive it fails to receive it or claim within 15 days after notice of arrival of the Property at destination shall have been duly sent or given, the carrier may sell the same at public auction to the highest bidder, at such place as designated by the carrier; provided, that the carrier shall have first mailed, sent, or given to the consignor notice that the Property has been refused or remains unclaimed and that it will be subject to sale under the terms, of the bill of lading if disposition be not arranged for, and shall have published notice containing a description of the Property, the name of the party to whom consigned, and the time and place of sale, once a week for two successive weeks, in a newspaper of general circulation at the place of sale or nearest place where such newspaper is published; provided, that 30 days shall have elapsed before publication of notice of sale after the notice that the Property was refunded or remains unclaimed was mailed, sent, or given.
- (c) Where perishable Property transported to destination is refused by consignee or party entitled to receive it, or consignee or party entitled to receive it shall fail to receive it promptly, the carrier may, in its discretion, to prevent deterioration, or further deterioration, sell the same to the best advantage at private or public sale; provided, that if there be time for service of notification to the consignor or owner of the refusal of the Property or the failure to receive it and request for disposition of the Property, such notification shall be given, in such manner as the exercise of due diligence requires before the Property is sold.
- (d) Where the procedure provided for in the two paragraphs last preceding is impossible, it is agreed that nothing in said paragraphs shall be construed to abridge the right of the carrier at its option to sell the Property under such circumstances and in such manner as authorized by law.
- (e) The proceeds of any sale made under this section shall be applied by the carrier to the payment of advances, tariff charges, packing, storage, and any other lawful charges and the expense of notice, advertisement, sale, and other necessary expense and of caring for and maintaining the Property, if proper care of the same requires special expense; and should there be a balance, it shall be paid to the owner of the Property sold.
- (f) Where the carrier is directed to load Property from (or render any services at) a place or places at which the consignor or his agent is not present, the Property shall be at the risk of the owner before loading.
- (g) Where the carrier is directed to unload or deliver Property (or render any services) at the place or places at which the consignee or its agent is not present, the Property shall be at the risk of the owner after unloading or delivery.
- Sec. 5. No carrier hereunder will carry or be liable in any way for any documents, specie, or for any articles of extraordinary value not specifically rated in the published classification or tariffs unless a special agreement to do so and a stipulated value of the articles are endorsed hereon.
- Sec. 6. Explosives or dangerous goods will not be accepted for shipment. Every party whether principal or agent shipping such goods shell be liable for and indemnify the carrier against all loss or damage caused by such goods and carrier will not be liable for safe delivery of the shipment
- Sec. 7. The owner or consignee shall pay the advances, tariff charges, packing and storage, if any, and all other lawful charges accruing on the Property; but, except in those instances where it lawfully may do so, no carrier shall deliver or relinquish possession at destination of the Property covered by this bill of lading until all tariff rates and charges thereon have been paid. The consignor shall be liable for the advances, tariff charges, packing, storage and, all other lawful charges, except that if the consignor stipulates, by signature, in the space provided for that purpose on the face of this bill of lading that the carrier shall not make delivery without requiring payment of such charges and the carrier, contrary to such stipulation shall make delivery without requiring such payment, the consignor (except as hereinafter provided) shall not be liable for such charges; Provided, that, where the carrier has been instructed by the shipper or consignor to deliver said Property to a consignee other than the shipper or consignor, such consignee shall not be legally liable for transportation charges in respect of the transportation of the Property (beyond those billed against him at the time of delivery for which he is otherwise liable) which may be found to be due after the Property has been delivered to him. If the consignee (a) is an agent only and has no beneficial title in the Property, and, (b) before delivery of the Property has notified the delivering carrier in writing of the fact of such agency and absence of beneficial title, and in the case of a shipment reconsigned or diverted to a point other than that specified in the original bill of lading, has also notified the delivering carrier in writing of the name and address of the beneficial owner of the Property; and in such cases the shipper or consignor, or, in the case of a shipment so reconsigned or diverted, the beneficial owner, shall be liable for such additional charges. Nothing herein shall limit the right of the carrier to require at tim
- Sec. 8. If this bill of lading is issued on the order of the shipper, or his agent, in exchange or in substitution for another bill of lading, the shipper's signature to the prior bill of lading as to the statement of value or otherwise, or election for common law or bill of lading liability, in or in connection with such prior bill of lading, shall be considered a part of this bill of lading as fully as if the same were written or made in or in connection with this bill of lading.
- Sec. 9. Any alteration, addition or erasure in this bill at lading which shall be made without the special notation of the agent of the carrier issuing this bill of lading shall be without effect and this bill of lading shall be enforceable according to its original tenor.

BEFORE

THE PUBLIC SERVICE COMMISSION

OF SOUTH CAROLINA

DOCKET NO. 2020-238-T

CERTIFICATE OF SERVICE

I, CARL E. BELL, hereby certify that I have, on this 8th day of December, 2020, served the *Prefiled Direct Testimony of Jim Furlong* for Budget Movers of Augusta, Inc., upon the parties listed below by email to the following person(s) and addresses:

Christopher M. Huber

<u>chuber@ors.sc.gov</u>Office of Regulatory Staff1401 Main Street, Suite 900Columbia, SC 29201

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Columbia, South Carolina December 8, 2020